

Client Reviews

Paul Good

Good Mortgage Solutions Limited



4.9 out of 5

Review from Verified Client

North Yorkshire | December 2017

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

First time buying a house so wanted mortgage advice.

How did Paul help you?

Took the time to understand my needs and offer advice on mortgage and apply on my behalf.

What is your current situation? Have you seen the outcome you were hoping for?

Yes.

What could they have done better?

Not much more to be honest. Paul and his team responded promptly to my questions and offered advice and help when I needed it

Review from Verified Client

North Yorkshire | November 2017

★★★★★ 5 out of 5

Value: ★★★★★

Advice: ★★★★★

Service: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Moving home and where looking for a good mortgage rate.

How did Paul help you?

He helped us by finding us a good mortgage with a good company.

What is your current situation? Have you seen the outcome you were hoping for?

Yes.

What could they have done better?

Nothing where helpful all the way though.

Review from Verified Client

Durham | October 2017

★★★★★ 4.7 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★☆

What were the circumstances that caused you to look for a Financial adviser?

Looking to remortgage and raise some money to help my daughter buy a house.

How did Paul help you?

He came to the house and sorted out a new deal for me.

What is your current situation? Have you seen the outcome you were hoping for?

Yes.

What could they have done better?

Nothing. They do everything for me. It was no hassle I just sat back and let Paul do his stuff. No problems.

Review from Verified Client

North Yorkshire | September 2017

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Mortgage first time buyer.

How did Paul help you?

Arranged everything in relation to my mortgage.

What is your current situation? Have you seen the outcome you were hoping for?

Yes.

What could they have done better?

Nothing. I cannot complain with the service recieved

Review from Verified Client

Yorkshire | September 2017

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

We reached out to Paul after some advice/recommendations online. We were looking for advice and help getting a mortgage and felt our situation was too complicated as I was set up as a limited company and we wanted to keep our existing home to rent out.

How did Paul help you?

Paul came out to see us very quickly, after a 30 min chat he put us at ease and he deal with our situation perfectly. We explained what we wanted to achieve ideally and that was to have a new home and rent out our existing property and this is exactly what he delivered.

What is your current situation? Have you seen the outcome you were hoping for?

Good Mortgages helped deliver the perfect outcome. The kept us in the loop throughout the whole process and answered any questions we have very quickly.

What could they have done better?

As Paul helped deliver the perfect outcome i'm not sure what improvements he could make.

Review from Verified Client

North Yorkshire | August 2017

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

remortgage to save money.

How did Paul help you?

He did everything. Explained the process and what was going to happen. He dealt with everything.

What is your current situation? Have you seen the outcome you were hoping for?

Yes we have made a good monthly saving.

What could they have done better?

Nothing we have had great service all round. Thanks to Paul and his team.

Review from Verified Client

Durham | August 2017

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

we have a northern rock 110% mortgage which we were sold from another advisor 6 months prior to it closing and didn't know what to do for the best.

How did Paul help you?

Paul advised us to stay with mortgage for now and review in a year or two as on SVR which is low at the moment, he also looked at our life cover and brought to our attention that it would only pay out on one death not both and helped us find a more comprehensive cover.

What is your current situation? Have you seen the outcome you were hoping for?

Yes, more than happy.

What could they have done better?

nothing.

Review from Verified Client

Durham | August 2017

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

First time buyer.

How did Paul help you?

the help I got throughout the whole process of my mortgage application was second to none, patient when I was asking questions.

What is your current situation? Have you seen the outcome you were hoping for?

Yes.

Review from Verified Client

North Yorkshire | July 2017

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Needed to remortgage and save money on my monthly payment.

How did Paul help you?

He was able to find a mortgage for me and dealt with everything.

What is your current situation? Have you seen the outcome you were hoping for?

yes.

What could they have done better?

Nothing. It was great service all round. Thanks to Paul and Chris for everything. Could not have asked for anything better.

Review from Verified Client

North Yorkshire | July 2017

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Current mortgage coming to expire.

How did Paul help you?

Helped us by saving money per month and knocking years off the mortgage, much more than we were expecting.

What is your current situation? Have you seen the outcome you were hoping for?

Most definitely.

What could they have done better?

Nothing.

Review from Verified Client

Durham | July 2017

★★★★☆ 3.7 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

first time house buyers, need help and info on it all.

How did Paul help you?

very imformative and helpful and took care of any issues.

What is your current situation? Have you seen the outcome you were hoping for?

yes, happy with things.

Review from Verified Client

Durham | May 2017

★★★★★ 4.7 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

New mortgage.

How did Paul help you?

Very helpful and explained everything in simple terms.

What is your current situation? Have you seen the outcome you were hoping for?

I have tes. I got my mortgage.

What could they have done better?

Nothing better. Communicated on a weekly basis

Review from Verified Client

North Yorkshire | May 2017

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

We were looking for a mortgage to move to a larger home.

How did Paul help you?

We had a lengthy discussion with Paul and Chris about our less than perfect financial history and our current financial position which was vastly improved. Paul and Chris helped us to target a mortgage provider who would understand our history. We obtained a mortgage rate better than any we would ever have imagined had we gone solo. All of the paperwork and our application was taken care of and we had regular updates from Karen keeping us in the loop on our (delayed) new build purchase.

What is your current situation? Have you seen the outcome you were hoping for?

Yes, we have a great mortgage rate and a product which suits our requirements.

What could they have done better?

Everything went to plan.

Review from Verified Client

Durham | April 2017

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Bad advice and find ourselves with a interest only mortgage needed to look for a better deal.

How did Paul help you?

We feel Paul understood immediately our predicament and helped us meet our goal. We felt that Paul explained our options in a way we both could understand. The most important thing he did for us was too find us a better deal.

What is your current situation? Have you seen the outcome you were hoping for?

Yes we have the outcome we were hoping for.

What could they have done better?

We don't feel that Paul could have done anything better for us we are really pleased with the outcome

Review from Verified Client

Durham | February 2017

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

buy to let and residential mortgage.

How did Paul help you?

found me mortgages.

What is your current situation? Have you seen the outcome you were hoping for?

yes.

What could they have done better?

no

Review from Verified Client

Durham | December 2016

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

First time house buyer needing advice on mortgages.

How did Paul help you?

Explained options for mortgage and insurance cover and organised applications. Also kept me informed of progress with house purchase.

What is your current situation? Have you seen the outcome you were hoping for?

I am happy with the mortgage I received and feel like the process was much easier than expected.

What could they have done better?

N/A

Review from Verified Client

Cleveland | November 2016

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Being self employed finding a mortgage isn't the easiest of things and much harder than normal. I contacted Paul for some advice regarding my situation and he had numerous solutions.

How did Paul help you?

Paul arranged our mortgage from start to finish faultlessly, from handing over the relevant paperwork he dealt direct with the banks to make sure things were progressing at a reasonable rate.

What is your current situation? Have you seen the outcome you were hoping for?

Yes, everything was dealt with and completed with in a reasonable amount of time.

What could they have done better?

There was nothing else which could have been done, the service was perfect all the way through.

Review from Verified Client

Cleveland | November 2016

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

We were looking to remortgage to help fund a house extension and to get away from a high interest rate.

How did Paul help you?

Paul took what we wanted - and also suggested looking at ways of reducing our term as well as getting the extra money. He also helped us get better life insurance for the same price.

What is your current situation? Have you seen the outcome you were hoping for?

Yes, in both cases. The process was completed very fast.

What could they have done better?

I have no criticisms. Everything was done very smoothly and we'd happily use Paul again. He staff were all very helpful too, always in touch even when there wasn't much to update us on. We felt very informed throughout the process.

Review from Verified Client

Cleveland | November 2016

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

i needed a new mortgage to take sole ownership of my home which was in joint names with my ex wife.

How did Paul help you?

paul understood exactly what i needed and he sorted me out with a great mortgage, quickly and at a great rate.

What is your current situation? Have you seen the outcome you were hoping for?

yes.

What could they have done better?

no

Review from Verified Client

Cleveland | November 2016

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

First time buyer with only one year accounts.

How did Paul help you?

Paul was excellent from start to finish. Everything was so simple and he was always at hand.

What is your current situation? Have you seen the outcome you were hoping for?

Definitely. We are all settled into our first home Thanks to Paul.

What could they have done better?

Nothing at all

Review from Verified Client

| September 2016

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Buying a house for the first time.

How did Paul help you?

Helped us find a mortgage and a lender that fitted in with our finances.

What is your current situation? Have you seen the outcome you were hoping for?

Yes the house is ours.

What could they have done better?

Nothing we were kept up to date regularly with what was happening

Review from Verified Client

| September 2016

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Mortgage advice.

How did Paul help you?

Advised, submitted and organised a mortgage application.

What is your current situation? Have you seen the outcome you were hoping for?

Yes.

What could they have done better?

Nothing, everything was dealt with, in a professional manner

Review from Verified Client

| September 2016

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Recommended by a friend.

How did Paul help you?

Help and advised me to purchase my own cottage.

What is your current situation? Have you seen the outcome you were hoping for?

Yes It was a very professional and efficient service.

What could they have done better?

Nothing really.

Review from Verified Client

| September 2016

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

First time buyer house purchase.

How did Paul help you?

After thinking we would never get a house and would have to save up a bigger deposit for a few more years he managed to find us the correct product and make it all happen within months!.

What is your current situation? Have you seen the outcome you were hoping for?

Definitely!!.

Review from Verified Client

Cleveland | July 2016

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Looking for a mortgage and a buy to let. I have had residential and buy to lets mortgage and when ever I am looking at a new property Paul is the first person I ring.

How did Paul help you?

I have used Paul for the past 10 years and he always looked after my buy to let portfolio.

What is your current situation? Have you seen the outcome you were hoping for?

Paul and his team are very knowledgeable and give me good advice on which way to go for the mortgages I want.

What could they have done better?

Nothing, he always gives me his honest opinion.. Even when I dont want to hear it..

Review from Verified Client

Cleveland | July 2016

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Buying a property.

How did Paul help you?

Organised a mortgage.

What is your current situation? Have you seen the outcome you were hoping for?

Yes definately.

What could they have done better?

Exceeded all expectations, service exceptional.

Review from Verified Client

Durham | July 2016

★★★★★ 5 out of 5

Value: ★★★★★

Service: ★★★★★

Advice: ★★★★★

After being messed around I needed a mortgage very quickllys.

Paul was fantastic he had everything in place as soon as I walked in his office and had us a mortgage offer 5 days later

Review from Verified Client

Cleveland | June 2016

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

We were first time buyers and my husband has adverse credit so we knew we wouldn't be able to go direct to a lender for the best deal for us.

How did Paul help you?

He offered us impartial advice and found us the best deal for us. He was honest from the start about what we could afford and what was achievable for our incomes. So friendly and welcoming.

What is your current situation? Have you seen the outcome you were hoping for?

Yes, we completed on our first house on 20th May 2016.

What could they have done better?

Nothing - everything was brilliant and professional from start to finish.

Review from Verified Client

Tyne and Wear | May 2016

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

I wanted to consolidate my debts by way of mortgage.

How did Paul help you?

Paul came out to see me and went through everything with me. He took down all the details and went through with me what I could afford.

What is your current situation? Have you seen the outcome you were hoping for?

Paul quickly got back to me with a mortgage that suited my financial needs and kept me informed all the way through the process.

What could they have done better?

I can't fault the service given to me by both Paul and his colleague Chris.

Review from Verified Client

Cleveland | February 2016

★★★★☆ 4.7 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★☆

What were the circumstances that caused you to look for a Financial adviser?

Remortgage.

How did Paul help you?

Found us a good deal and helped with adding my partners name to the deed.

What is your current situation? Have you seen the outcome you were hoping for?

Yes.

What could they have done better?

Nothing.

Review from Verified Client

Cleveland | February 2016

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Life insurance.

How did Paul help you?

Got me the perfect life cover. Kept me informed every step of the way through the process.

What is your current situation? Have you seen the outcome you were hoping for?

Yes, perfect.

What could they have done better?

Seriously nothing could have been improved. Excellent all around from Paul and his team

Review from Verified Client

Cleveland | December 2015

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Looking to buy a new home.

How did Paul help you?

Pleased to say I got the keys. Makes a change to deal with people who do what they say they will do. Kept right up to date at all stages. The Big lenders with computer inputters could learn a lot from Paul and Chris.

What is your current situation? Have you seen the outcome you were hoping for?

A well pleased client here guys Thank you.

What could they have done better?

NO very happy with everything

Review from Verified Client

Cleveland | December 2015

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Buying a new home & sale of our house.

How did Paul help you?

Ensured we secured a new mortgage with a low interest rate.

What is your current situation? Have you seen the outcome you were hoping for?

Yes.

Review from Verified Client

Cleveland | December 2015

★★★☆☆ 3.3 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★☆☆☆

What were the circumstances that caused you to look for a Financial adviser?

Wanted to group together a few mortgages so that just one payment was being made and not various.

How did Paul help you?

By finding me the best deal possible.

What is your current situation? Have you seen the outcome you were hoping for?

Not as yet because it has just been set up and i over paid on the first months payment which i was not

expecting.

Review from Verified Client

Cleveland | November 2015

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

A re-mortgage to remove ex partner, and banks not being able to find a mortgage for me.

How did Paul help you?

He managed to find mortgages available to me and explained the different options in ways I could understand. He also chased up the mortgage, repeatedly for me.

What is your current situation? Have you seen the outcome you were hoping for?

Yes, I now have a mortgage in my sole name and a suitable monthly rate.

What could they have done better?

Nothing

Review from Verified Client

Cleveland | November 2015

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

New Mortgage for a new home.

How did Paul help you?

Paul visited me on several occasions to establish my requirements. Having searched the market for the best mortgage deal for me he recommended several possible solutions. Following further discussions and advice from Paul I then chose the mortgage I required. Paul & his team then managed the whole mortgage application process in a professional manor.

What is your current situation? Have you seen the outcome you were hoping for?

We have now moved home and our new mortgage is in place, as we required.

Review from Verified Client

Cleveland | October 2015

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Looking to buy a new home.

How did Paul help you?

Paul discussed the options available for me to buy my first home He did not bombard me with jargon and worked through all the documents in detail. I was very happy with the advice he gave me.

What is your current situation? Have you seen the outcome you were hoping for?

Yes, the house is great and Paul helped me buy it.

What could they have done better?

Nothing, Paul and Chris were very helpful and kept me informed of everything.

Review from Verified Client

North Yorkshire | October 2015

★★★☆☆ 2.7 out of 5

Advice: ★★★☆☆

Service: ★★★☆☆

Value: ★★★☆☆

What were the circumstances that caused you to look for a Financial adviser?

Moving house and looking for financial advice.

How did Paul help you?

Finding a mortgage provider.

What is your current situation? Have you seen the outcome you were hoping for?

Yes.

What could they have done better?

Unsure as to the value of the service after the mortgage was put in place as our solicitor would not speak to the financial adviser

Review from Verified Client

North Yorkshire | October 2015

★★★★☆ 4 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Remortgage.

How did Paul help you?

Paul found a remortgage solution which matched our requirement.

What is your current situation? Have you seen the outcome you were hoping for?

Yes ,we have now completed the remortgage.

What could they have done better?

One suggestion would be to be able to search for a mprtgage solution during the first meeting at our home using our wireless network and also be able demonstrate options available

Review from Verified Client

Cleveland | October 2015

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Needing help and assistance for mortgages and insurances.

How did Paul help you?

Presented varied options and organised our chosen options efficiently and professionally.

What is your current situation? Have you seen the outcome you were hoping for?

The right products are now all in place and we are very happy with the outcome.

What could they have done better?

Extremely happy with the overall service and will use Paul in the future.

Review from Verified Client

Durham | October 2015

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Mortgage.

How did Paul help you?

Found me a mortgage.

What is your current situation? Have you seen the outcome you were hoping for?

yes everything was great.

What could they have done better?

nothing

Review from Verified Client

Cleveland | September 2015

★★★★☆ 4.7 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★☆

What were the circumstances that caused you to look for a Financial adviser?

House purchase and mortgage advice.

How did Paul help you?

Arranged mortgage and offered support and good advice throughout process.

What is your current situation? Have you seen the outcome you were hoping for?

All completed, outside initial time forecast but circumstances beyond control of adviser.

Review from Verified Client

Cleveland | August 2015

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

I was a first time buyer so needed advice & guidance with buying a property.

How did Paul help you?

Paul was extremely helpful. He was the main reason why I found buying my first house not stressful. I was able to approach him with any questions I had and always got a clear answer. Paul made sure he got on with everything straight away so I was moved into my home within 6 weeks of getting the offer accepted. Just excellent service!.

What is your current situation? Have you seen the outcome you were hoping for?

I am now happily living in my first home.

What could they have done better?

Nothing!

Review from Verified Client

Cleveland | August 2015

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Helping son acquire a mortgage.

How did Paul help you?

Came to home at a quickly arrange date. Gave outstanding advice. Every detail explained. Kept in constant contact to ensure process went smoothly.

What is your current situation? Have you seen the outcome you were hoping for?

Yes.

What could they have done better?

We feel Paul couldn't have been more helpful.

Review from Verified Client

Cleveland | August 2015

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

We were investing in a rental property.

How did Paul help you?

He advised and arranged the mortgage.

What is your current situation? Have you seen the outcome you were hoping for?

Yes it has been a smooth transition thanks to Paul and Chris.

What could they have done better?

Nothing

Review from Verified Client

Cleveland | July 2015

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

We needed financial advice on the best type of mortgage for our needs.

How did Paul help you?

From start to finish Paul and Chris have been a fantastic help, they found us the best mortgage that suited what we were looking for as well as sorting our life cover. It has been a long process for us for various reasons but Paul and Chris were professional and helpful and have ensured we have been looked after at every step of the way.

What is your current situation? Have you seen the outcome you were hoping for?

We are now home owners - which is the outcome we have been hoping for.

What could they have done better?

I honestly do not think Paul and Chris could have done any more than they did - they were brilliant.

Review from Verified Client

Cleveland | May 2015

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

I have been very impressed with both Paul & Chris , both with their level of professionalism, speed of service and levels of communication, keeping me updated at every stage of the process.

Review from Verified Client

Cleveland | January 2015

★★★★☆ 4 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

PROVIDED CONCISE ADVICE AND CARRIED OUT ACTIONS IN A SPEEDY AND PROFESSIONAL MANNER.

What could they have done better?

HAPPY WITH SERVICE

Review from Verified Client

West Midlands | December 2014

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

Paul seems more like a friend than a financial adviser, I feel that he understands what I am about and gives me financial advice accordingly, might not always be what I want to hear but I know it is good advice ! He worked tirelessly for me to help with a very tricky purchase of property. Prior to that he had helped with lots of debt issues I had. He also knows lots of other people in related fields so can always be relied on to come up with a name for other people you might need like savings advisors etc. I also like his humour !

What could they have done better?

Nothing,

Review from Verified Client

North Yorkshire | December 2014

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

Paul is very down to earth and puts you at ease so the advice given is plain and simple. There is no pressure and he ensures that you understand every point before going forward. He looks at all lenders fairly and chooses the right products for your personal needs.

Review from Verified Client

Cleveland | December 2014

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

Paul is 100% committed and responds directly to all questions from his client in a prompt manner....he has his finger on the pulse and his clients know when dealing on their behalf that, when necessary, he makes contact with people at the correct level in order to expedite solutions.

What could they have done better?

In my dealings with Paul I have found that his service has been excellent and I cannot make any suggestions for improvements.

Review from Verified Client

Merseyside | December 2014

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

Having had unexplained trouble passing the credit score (my credit check showed my score as very high), for the first time in my history of several mortgages and re mortgages, I had failed to obtain a re mortgage with my existing lender or back with my old broker. I was put in contact with Paul who managed to find two suitable options and spoke to them direct about the issues I was having. Once I decided which company to take my remortgage out with everything ran smoothly and was all sorted in a short space of time. I have no doubt that Paul's work in speaking directly to these companies about my credit report had a positive outcome on my application. Both the previous lender and my previous broker, who I'd used for many years, did not make the same efforts Paul went to to ensure I obtained a re mortgage. I am more than happy with Paul's professionalism and customer service.

What could they have done better?

I cannot fault the service I received from Paul or the staff at Good Mortgage Solutions.

Review from Verified Client

Cleveland | December 2014

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

Listens to what you want and then provides clear information to suit your individual needs.

Review from Verified Client

Cleveland | December 2014

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

Paul certainly knows his stuff & having access to all the lenders means I was offered the best deal to fit my circumstances.

What could they have done better?

Can't think of anything.

Review from Verified Client

Cleveland | December 2014

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

Paul is very efficient in what he does. He is easy to talk to and listens to your wants and needs. Quick to respond to any queries you may have and explains them in an easy to understand manner.

Review from Verified Client

Cleveland | December 2014

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

Honest and clear in his explanations, totally trustworthy.

Review from Verified Client

Durham | December 2014

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

Paul offers an outstanding service, he always tries to think of the most cost effective and efficient service that suits his client the most. I would highly recommend Paul to all my customers and will certainly use Good Mortgage Solutions again in the future.

Review from Verified Client

Durham | December 2014

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

Paul was very professional but dealt with us on a very relaxed level taking time to get a feel for exactly what we wanted due to the deal we were on a that moment we could not get any thing more suitable so Paul did a lot of work and advised us to stay where we were until the deal we were on ended or our circumstances changed. We received good advice and our circumstances change we will certainly be in touch with Paul.

Review from Verified Client

Cleveland | December 2014

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

Gives upfront, honest advice on the variations of product available to me.

Review from Verified Client

Cleveland | December 2014

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

Paul was brilliant. I felt under no pressure what so ever. I felt comfortable with him going through my options and answering any questions that came up making me feel fully informed of all the good and not so good points to be aware of. I chose to go with Paul as he made me feel comfortable, informed and the process was seamless. Excellent communication from start to finish.

What could they have done better?

I honestly cannot think of anything.

Review from Verified Client

Cleveland | December 2014

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

Paul is outstanding at listening to the problem and understanding our frustrations. He then puts together a comprehensive plan which really hits the spot. We have never had such a nice easy to understand mortgage advisor. An absolute credit to his business, would I recommend you bet I would.

Review from Verified Client

Cleveland | December 2014

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

Paul immediately makes you feel at ease, his relaxed yet informed attitude takes away the stress when dealing with mortgage matters. I instantly felt reassured that a stressful situation, which applying for a mortgage is, was being dealt with by someone thoroughly professional and with my interests at heart. Paul's knowledge and comprehensive experience was apparent from square one. I can absolutely recommend Paul, from Good Mortgage Solutions - he would be my first port of call with anything mortgage related. Very happy.

Review from Verified Client

Durham | December 2014

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

He was very friendly, open and honest. He obviously knew what he was talking about and made what seemed complicated at first very simple to me. He arrived on time for our appointment and it took as long as he said it would. The service we received was excellent, we received our documents in a very professional manner and were kept up to date with regular progress updates. Overall we were extremely pleased with the service we received.

What could they have done better?

Nothing we could say that would of made the experience any better. Paul and his team went above and beyond our expectations and we couldn't of asked for more.

Review from Verified Client

Durham | December 2014

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

He looked after all my need and found me a mortgage that was better than I was offered from the local bank. Having spent hours and hours in the bank it was good for him to come to me after work and get everything sorted for me, without any fuss.

What could they have done better?

Nothing

Review from Verified Client

Cleveland | December 2014

★★★★★ 4.7 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★☆

Paul spent time understanding my current financial situation and advised on the best mortgage to suit my needs. Paul is very knowledgeable and keeps clients updated with regular status reports which is very much appreciated. I would have no problem in recommending Paul's services.
